

SCRUTINY WORK PROGRAMME 2023/24

Corporate and Communities Overview and Scrutiny Panel

Date of Meeting	Issue for Scrutiny	Date of Last Report	Notes/Follow-up Action
25 July 2023	New website update		
	Performance and In-Year Budget Monitoring (Q4 January-March 2023)	28 March 2023	
	Power BI update	1 January 2023	
	Update on Registration of Deaths within 5 days (including out of hours registration)		Agreed by Panel 8 November 2021
3 October 2023	Performance and In-Year Budget Monitoring (Q1 April to June)	25 July 2023	
	Performance Monitoring of Comments, Compliments and Complaints	21 September 2022	
	Member Portal – Case Management System	24 September 2021	Suggested at 28 March 2023 meeting
	Income Generation including results of scoping exercise undertaken for the provision of weddings on countryside sites		Suggested at 28 March Meeting
	The Council's Customer Contact Centre (including accessibility options)		
	Performance Monitoring of Comments, Compliments and Complaints		
23 November 2023	Performance and In-Year Budget Monitoring (Q2 July to September)	25 July 2023	
	Review of Museums, Arts and Culture Strategy 2023/24	1 November 2022	

January 2024	Scrutiny of 2024/25 Budget		
March 2024	Performance (Q3 October to December) and In-Year Budget Monitoring		
TBC	Update on review of Libraries Unlocked	8 June 2023	Requested at 8 June 2023 meeting. To be considered by Panel in early 2024.

Possible Future Items			
TBC	Farming and Rural Estates		Suggested at 8 June 2023 meeting
TBC	TV and Film Policy Briefing		Raised at 18 May 2023 agenda planning meeting
TBC	Artificial Intelligence (AI) and Chat GTi systems		Suggested at 28 March 2023 meeting
TBC	Update on role of Here2Help (including the Executive Summary of the Business Plan).	19 January 2023, 24 September 2021	Suggested at 19 January 2023 meeting
TBC	Worcestershire One Public Estate		Suggested at 14 February 2022 meeting
TBC	Electric Vehicle charging points on the County Council Estate		Suggested at 14 February 2022 meeting
TBC	Council Communication	8 November 2021	Suggested at 8 November 2021 meeting
TBC	West Mercia Energy Joint Committee Business Plan	17 January 2022	
Standing Items			
November/January	Budget Scrutiny		Annually
	Annual update on the Council's energy purchasing arrangement via the West Mercia Energy Joint Committee including the Business Plan	17 January 2022	Agreed at October 2021 Overview and Scrutiny Performance Board

TBC	Councillors Divisional Funding Scheme	20 July 2021	A regular report to Scrutiny on the operation of the WCDF is required under the Scheme
TBC	Worcestershire County Council Regulation of Investigatory Powers Act 2000 Policy (RIPA)		
TBC	Performance monitoring of comments, compliments and complaints	28 March 2023 1 November 2022 21 September 2022 13 July 2022	Quarterly